

Terms & Conditions

Payments

No place will be allocated unless payment has been received in full before the start of the course. Should a child join after the start of term, only if there is vacancies and proportional (pro rata payment for the remainder of the term will be required immediately). Burgess Sports does not offer make up or additional classes which have been missed for any reason. We will not refund or credit any fees if you choose to stop before the end of term. (Please bear in mind that the regulation of Burgess Sports' cash flow is essential for continued booking of professional staff and training facilities. This is turn, secures child's opportunity to train.

Prepaid memberships

Aylesbury Estate resident's, Michael Faraday School, Surrey Square School, etc. fee has been paid in advance so parents should respect subscription agreements. Your children must meet the schedules and booked days unless an impediment beyond its control. Please note that places are limited

Absences

As our programme is extremely popular, if the absence of your child/children is not reported via text message/Whats-app in the morning (by 11:00am), we will cancel your booking and the place will offer to other child/children.

Punctuality:

We value punctuality. As a form of respect to our coaches/volunteers and other participants, late arrivals will not be accepted after the session has begun for 15 minutes. The gates close at 10 a.m. Please call to let us know if you will be running late. Pick up time is 3:00pm. Parents/guardians are expected to collect their child/children at 3:00pm; if you are running late, please notify us.

Medical and Behavioural

It is the parent or guardian responsibility to tell Burgess Sports prior to the camp of any issue or condition that may affect their child at the camp. These include but are not limited to ADHD, SEN, medical languages, disability, diet, behavioural/social issues and child history. In the event that the child becomes ill or incapacitated during the camp, Burgess Sports will give first aids if proceed the parent or guardian will be notified immediately to pick up the child. In case of serious injuries the parent or guardian agree Burgess Sports to take the child to medical service. Burgess Sports will report the situation immediately to the parents.

Personal Property

Burgess Sports cannot be held responsible for any lost, damaged, or stolen items. Is advisable for items of clothing to be clearly marked with the child's name. Parents/Guardians are kindly asked to make sure that the children do not bring any items of value such as watches and mobile phones with them. If they are to bring mobile phones handed to Afruja on arrival.

Bad weather

Our policy is to continue sessions in bad weather. In the event of severe weather, sessions may be cancelled and will not be refunded.

This document was last approved January 2018 and was reviewed again in November 2023.